

### 1. COMPANY OVERVIEW

**Primary Name :** COTTAGE CONSULTING GROUP LLC, THE  
**Alternate Name :** (none)  
**D-U-N-S® :** 04-162-0054  
**Address :**  
 Fort Walton Beach, FL 32547  
**Telephone Number :** +1 (850) 225-1907

### Past Performance Evaluation

**Report Date :** 07-21-2015

### 2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

#### Overall Performance Rating

97



Overall, how satisfied do you feel about the performance of this company during this transaction?

Bottom

SIC:

#### SIC/Quintile



Top

8748/Business consulting, nec

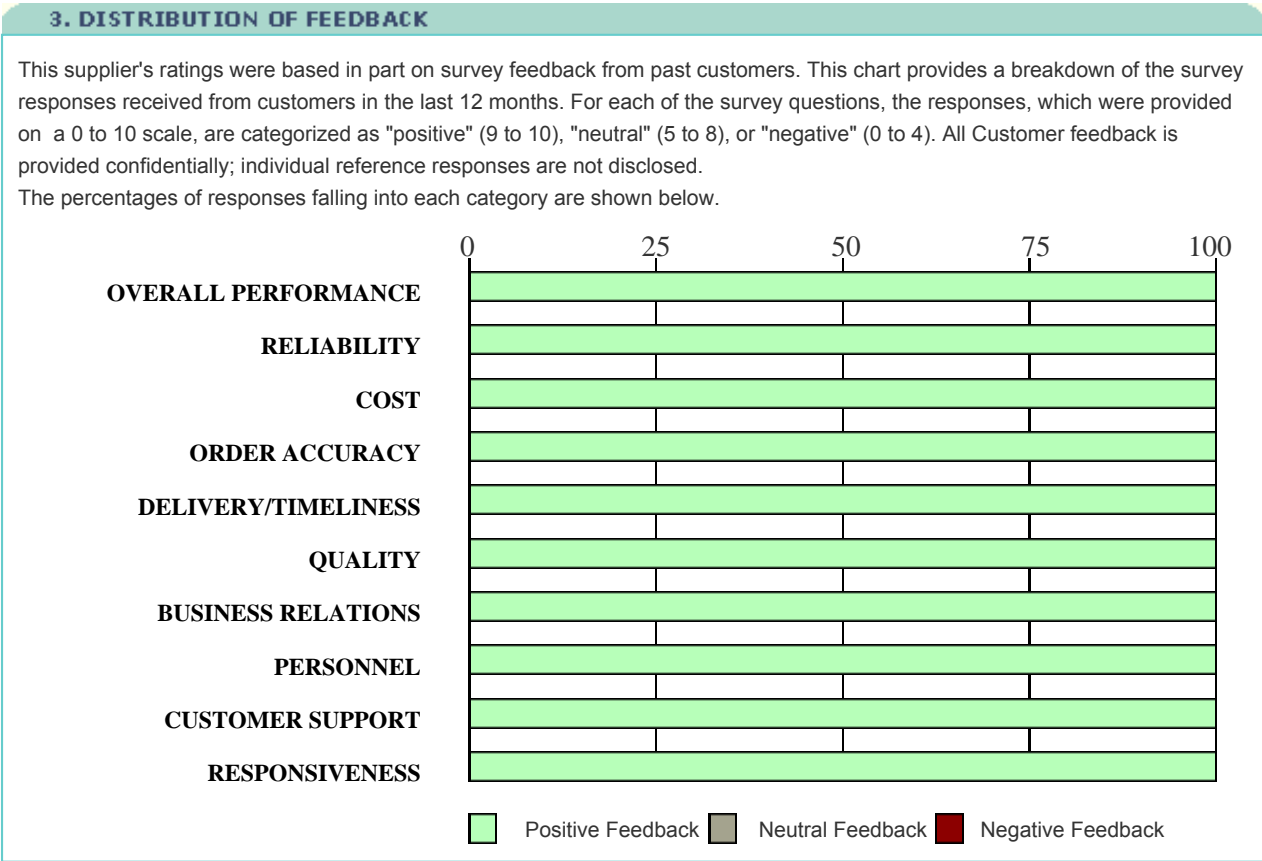
#### Detailed Performance Ratings

|  |    | 0 | 25 | 50 | 75 | 100 |
|--|----|---|----|----|----|-----|
| <b>RELIABILITY:</b>  |    |   |    |    |    |     |
| How reliably do you think this company follows through on its commitments?   | 98 |   |    |    |    |     |
| <b>COST:</b>   |    |   |    |    |    |     |
| How closely did your final total costs correspond to your expectations at the beginning of the transaction?                            | 95 |   |    |    |    |     |
| <b>ORDER ACCURACY:</b>   |    |   |    |    |    |     |
| How well do you think the product/service delivered matched your order specifications and quantity?                                    | 97 |   |    |    |    |     |
| <b>DELIVERY/TIMELINESS:</b>  |    |   |    |    |    |     |
| How satisfied do you feel about the timeliness of the product/service delivery?  | 96 |   |    |    |    |     |
| <b>QUALITY:</b>  |    |   |    |    |    |     |
| How satisfied do you feel about the quality of the product/service provided by this company?   | 98 |   |    |    |    |     |
| <b>BUSINESS RELATIONS:</b>   |    |   |    |    |    |     |
| How easy do you think this company is to do business with?   | 98 |   |    |    |    |     |
| <b>PERSONNEL:</b>  |    |   |    |    |    |     |
| How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?                                   | 98 |   |    |    |    |     |
| <b>CUSTOMER SUPPORT:</b>   |    |   |    |    |    |     |
| How satisfied do you feel about the customer support you received from this company?   | 98 |   |    |    |    |     |
| <b>RESPONSIVENESS:</b>   |    |   |    |    |    |     |
| How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction? | 98 |   |    |    |    |     |

# Open Ratings

## Past Performance Evaluation

Business Name : COTTAGE CONSULTING GROUP LLC, THE  
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### 4. CUSTOMER REFERENCES SURVEYED